

Limited Warranty

- A 25 year Structural Integrity Warranty
- A 5 year finish and wear warranty

These warranties, which begin from the date of purchase, apply to products used in dry residential applications.

Warranty Coverage:

Finish and Wear Warranty Market-Lines Ltd We warrant that its finish surface will not peel off or wear through for the indicated period of time, from the date of purchase.

Structural Integrity Warranty Market-Lines Ltd We warrant that these solid bamboo products in their original manufactured conditions are free from defect in material and workmanship including assembly dimension and grading.

These warranties **DO NOT COVER** damages or defects resulting from or in any way attributed to:

- Improper storage, handling or installation of the products.
- Excessive or inadequate humidity in the area. Relative humidity in the area of use should be within a normal range of 45%-65%.
- Abuse, lack of maintenance, neglect, abnormal use or misuse, negligence, corrosive chemicals and other unintended uses.
- Failure due to structural changes in the sub-floor, the settling of building or uneven sub-floor that has not been adequately leveled.
- Variations in color, markings, patterns, fading or darkening that are naturally occurring or develop over time.
- Damage caused during shipping is the responsibility of the shipping company.
- Dents or scratches.
- Changes in color due to full or partial exposure to sunlight and weather.
- Separations between boards caused by expansion and contract during seasonal and temperature changes.
- Installation or use of flooring with visible defects.

NOTE: Product determined to have any possible defect by the person doing the installation should be returned to us for inspection and possible replacement **PRIOR TO INSTALLATION**. All questions of product quality are to be addressed prior to installation. **Installation implies acceptance. No warranty will be offered for appearance related claims once the products are installed.**

THE WARRANTY IS NOT TRANSFERABLE, ONLY EXTENDING TO THE ORIGINAL PURCHASER OF THE FLOOR.

Technical Data and Warranty of Bamboo Flooring

THIS IS CERTIFYING THAT THE GOODS ARE UP TO THE FOLLOWING TOLERANCE AND QUALITY STANDARDS:

1. Moisture content: Between 8-10%
2. Measurement: Length +/- 0.2mm
Width +/-0.15 mm
Thickness +/-0.2mm
3. Warping: 920-1840mm in length- not exceed 0.5mm
4. Corners: must be 90 degrees
5. No warping, black stains & streaks, splits, pin holes, insect holes, cracks, black color in the joints of the bamboo, dust, scratch
6. Coating must be smooth
7. Chipping is not allowed on corners and edges
8. Formaldehyde < 9mg/100g
9. Hardness of paint-film $\geq 3H$
10. Density: 0.5-0.6g/m³
11. Hardness: > 55Mpa
12. Anti-bending Intensity $\geq 90Mpa$
13. 25 years of finish wear layer warranty and life time of materials and construction warranty.

(WARRANTY TO THE ORIGINAL PURCHASER, THAT ITS SURFACE WEAR LAYER WILL NOT WEAR THROUGH OR SEPARATE FROM THE BAMBOO FOR FULL TWENTY FIVE YEARS, FROM THE DATE OF PURCHASE.

WEAR LAYER WARRANTIES EXCLUDE ANY INDENTATIONS, SCRATCHES OR SURFACE DAMAGES CAUSED BY LACK OF PROPER MAINTENANCE, MISUSE, NEGLIGENCE, SPIKED HEEL SHOES, WATER, EROSION, PEBBLES, SAND, COMMERCIAL USE, OTHER ABRASIVES OR INSUFFICIENT PROTECTION ON FURNITURE.)